

NEW GORBALS HOUSING ASSOCIATION

**ANNUAL ASSURANCE STATEMENT RETURN TO THE SCOTTISH HOUSING
REGULATOR - OCTOBER 2022**

New Gorbals Housing Association complies with the Scottish Housing Regulator's regulatory requirements as specified in section 4 of the Regulator's Annual Assurance Statement Statutory Guidance:

1. All relevant regulatory requirements set out in Chapter 3 of the SHR Regulatory Framework
2. All relevant standards and outcomes in the Scottish Social Housing Charter
3. All relevant legislative duties
4. Standards of Governance and Financial Management

NGHA Management Committee is conscious of the impact of the Covid pandemic on our service provision, with levels of services restricted over 20/21 and 21/22. Since the onset of the pandemic, NGHA focussed efforts on maintaining essential services - ensuring continued 100% compliance for annual gas safety checks, undertaking urgent repairs, and delivering welfare support - and on communication with tenants and service users.

As restrictions have eased, the Association has progressively restored our full range of services, with a return to office working, and the office fully re-opened to the public from May 2022.

The Committee is of the view that, notwithstanding some unavoidable limitations on delivery of front line services (now lifted), NGHA has met all regulatory requirements.

The Committee has seen and considered evidence to support our level of assurance, and has taken account of SHR advisory guidance related to the Covid pandemic.

NGHA also confirms that we are in the process of implementing our approach to collation of equalities information; and are considering how we adopt a human rights approach in our work, taking full account of forthcoming guidance.

Date of Committee meeting at which the Statement was approved: **24 October 2022**

Signed _____ (Chair)